Insurance:
Aetna HMO/POS identification/certificate number may contain an alpha numeric combination (BBJ555YD) or contain a 10-digit number with a leading W. (W123456789). FSC 48 is set up to accommodate both identification/certificate numbers.

Eligibility:
The Eligibility Verification Refresh parameters have changed and are as follows:
- Medicaid/Managed Medicaid changed from 15-days to 30-days
- Medicare/Managed Medicare changed from 30-day to 60-days
- Commercial and Other payers changed from 30-day to 60-days

Scheduling:
Schedules can be thawed the day of an appointment. In order to accomplish this create the master with a one not a zero. That will enable you to have frozen slots thaw the day of the appt.

Lab Slips:
For OB/GYN, Lab slips for Cultures and Path Labs printed all on the same form. This made it difficult as patients typically go to two different facilities for these tests. The lab slip has now been modified for all practices. There will be two separate slips printed for these tests.

Drug Interaction:
The settings for the minimum thresholds have been changed in order for specific contraindications to appear. These changes are effective 1/20/2015 and are as follows:
- Keep Certainty of drug interaction at “Probable”
- Update Severity of Drug Interaction from “None to Major”
- Update Degree of Contraindication for drug from “None to Absolute”
- Update Criticality of Drug from “None to Severe”
EMR: Updates

Medication Administration:
The Medication Administration Form is a form that allows the provider to request a medication to be administered during the office visit. This will allow for another clinical support staff (CMA/LPN) to document the medication that was administered. The information that is documented, will automatically update within the Orders form.

Care Plan:
There is now the ability to create and manage care plans for specific conditions (problems) in the EMR. Care Plans will print as part of the patient’s Clinical Visit Summary. Clinical Systems - IRT provided Go-Live support for these new forms on Tuesday, January 20th.

EMR: Meaningful Use II

Core 1 - CPOE for Prescriptions, Labs and Radiology (2part measure)
30% of all radiology and Lab orders created by the EP during a reporting period. The order must have orders created from the orders module.

60% of New Prescriptions are to be created by the EP during a reporting period. The order must be ordered through the medication module.

Helpful Hint:
- When starting an update make sure the responsible provider is an EP in the drop down (this will default into the authorizing provider field on the orders form of the CPOE module).
- Well visit do not usually have orders or prescriptions associated with them therefore they will count against the EP’ for MUII.
- Providers who write less than 100 prescriptions in a reporting period are excluded from this measure.

Orders Form:

Educational Opportunities - Forms - Training Material - IRT Policies
WEBSITE - http://www.rowan.edu/som/ist/physiciansys.html
**Reminders:**

**Logging off Applications**

Centricity Business and EMR users should always log off application when leaving their location. Most importantly, users should properly exit the application by using the “Log off” button on the menu bar in Centricity Business (IDX) and the “Exit” button on the menu bar in the C-EMR.

This is very important, when the application is not exited properly the system may not recognize that the users exited the application and potentially create problems trying to log back in to the system.

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**EMR: Meaningful Use II**

**Helpful Hint:**

- Adding a new med by an EP is merely the act of adding the medication to the patients medication list, it is not e-prescribing for this measure.
- Providers who write less than 100 prescriptions in a reporting period are excluded from this measure.
- This measure counts coded and un-coded medications.
- DME’s and OTC do not count for this measure.
- The authorized by field must be an EP.

**Medication Form:**

[Image of Medication Form]

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**QUESTIONS**

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**Training Materials**

All training documents are located on the IRT website. The training manual for Centricity Business and EMR are available in electronic format. Additionally, the Insurance Pictionary is also now available and staff can utilize this to search for appropriate insurances. To search the documents, users can use the <CTRL> and F key to search for information.

It is recommended for users to bookmark the website found below as information will be updated as needed to disseminate important information to the community. Additionally, all questions regarding training and insurance should be sent to SOMITTraining@rowan.edu