Creating Quick Text

Within the EMR, quick text can be used to shorten the key stroke process when documenting in the EMR. The EMR is delivered with Global Quick Text to be used University wide. Users can also create their own personal quick text. Departments have the ability to request IST to add Quick Text to the Global for department consistency. Quick text can be 51 characters long.

To create a short cut, on the desktop, go to the tool bar and click Options, highlight Quick text and click. A box to “Define Quick Text” will appear and there are two radio buttons, one for personal use and a second for global use. To create your own, click personal and in the “replace” box enter the abbreviation with a preceding period (for example, .chf). In the “With” field, enter in the information that you want the system to write out fully when using quick text (for example, congestive heart failure). When the abbreviation and appropriate replacement is entered, click ok. When you now enter in .chf, the EMR will automatically change this to your written replacement (in this example: congestive heart failure).

Culture Results in EMR

Cultures (ex: urinalysis, pap smears, etc.) are reported in the EMR in word form and not a numeric value. This reporting is therefore not flagged by the EMR regardless if the value is abnormal. After discussing this issue with LabCorp specifically, the system does not flag urine cultures as abnormal, it is designed to be an interpretive result and therefore does not get flagged. We are urgently requesting that the practices review the urine culture results closely and should not rely on the system to flag abnormal results. Please check all urine cultures values to ensure that the proper clinical assessment be made accordingly.
Upcoming Projects (CB/EMR)

There are several upcoming projects that will be run by the Clinical Solutions department over the next year and a half. Now that all departments are utilizing the EMR, we will begin the process of transitioning to Phase II meaningful use. Furthermore, the patient portal, clinical messenger, CPOE and Kennedy interface are scheduled to start in this summer and to go live the beginning of 2014.

Furthermore, projects for CB/IDX are to include TES and Eligibility (required for EMR), ICD-10 transition, Cache 2012 upgrade and 5.1 upgrade in 2014. A reminder that year end will take place on 6/29/13. Batches MUST BE balanced by 9pm on Friday, 6/28/13.

Patient Appointment Reminder (CB)

With patient’s busy daily schedules, it is often a challenge to contact them about upcoming appointments. Patients can now set a preference for how they would like to receive reminders for upcoming appointments. On the Protected Health Information form in Centricity Business (IDX), there is a new field to capture the call preference. Users can click on the magnifying glass to choose from the drop down what type of call or message the patients prefer. The choices are: cell phone, email address, home phone, text message, and work phone. Please inquire with the patient the preferred method for reminders and update this field accordingly. All the methods for sending reminders are secure.

Scanning Document Types (EMR)

In April, the scanning and indexing policies were updated and included changes to the document type listing. Some of the changes were additional document descriptions for users to choose. For example, there are now document descriptions for EEG and EMG which were not previously available. Furthermore, there are several new added documents in Internal Other and External Other (ex, internal other, letter, physical therapy, social worker report, etc.). Please review and utilize this updated document when scanning documents into the EMR. These changes will better assist users in determining the location of the outside documents. If you need the policy, please contact Lori Smith.

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