1. **ACCESS GROUP Loan Servicing Center**  
   At Kentucky Higher Education Student Loan Corporation (KHESLC)**
   **GENERAL CORRESPONDENCE**  
   **DEFERMENT & FORBEARANCE**  
   P. O. Box 24328  
   Louisville, KY 40224-0328  
   **LOAN ORIGINATIONS**  
   Sallie Mae  
   P. O. Box 9500  
   Wilkes-Barre, PA 18773-9500  
   **PAYMENT**  
   Access Group Loan Servicing Center  
   P. O. Box 9001774  
   Louisville, KY 40290-1778  
   **CUSTOMER SERVICE**  
   Phone: 1-888-272-5543  
   www.studentloanpeople.com/accessgroup

2. **AFFILIATED COMPUTER SERVICES**  
   **ACS CUSTOMER SERVICE DEPARTMENT**  
   FFEL Borrowers  
   P. O. Box 7051  
   Utica, NY 13504-7051  
   **DIRECT LOAN SERVICING CENTER**  
   Phone: 1-800-848-0979  
   www.myedaccount.com  
   **FFEL LOAN ORIGINATION**  
   ACS Loan Origination Department  
   P. O. Box 92251-2251  
   Los Angeles, CA 90009-2251  
   Phone: 1-800-835-4611  
   Phone: 1-315-738-2202  
   Fax: 1-315-738-2230  
   Email: emailsupport@acs-ins.com  
   www.acs-education.com

3. **AMERICAN EDUCATION SERVICES**  
   (Formerly ACCESS GROUP)**
   **GRADUATE/PROFESSIONAL SERVICES**  
   CORRESPONDENCE  
   AES-Loan Servicing  
   P. O. Box 2461  
   Harrisburg, PA 17105-2461  
   **EXPRESS/overnight deliveries**  
   1200 North 7th Street  
   Harrisburg, PA 17102  
   **PAYMENT**  
   AES-Graduate and Professional Services  
   P.O. Box 2251  
   Harrisburg, PA 17130-0001

4. **American Student Assistance**  
   (Guarantor and Services for Chase Student Loans)  
   100 Cambridge Street  
   Suite 1600  
   Boston, MA 02114  
   **BORROWER COUNSELING GROUP**  
   1-866-493-5563  
   1-617-728-4200 Ext. 5009  
   specialist@amsa.com  
   **REPAYMENT ASSISTANCE**  
   1-800-343-8883  
   repaymentcounselor@asa.org  
   **DEFAULT PAYMENT SOLUTIONS**  
   1-800-343-2120, option 1  
   1-617-728-4200 Ext. 5002  
   www.asa.org

5. **CAMPUS PARTNERS**  
   (Formerly AMS Servicing Group)**
   **REPAYMENT, GENERAL INFORMATION**  
   CORRESPONDENCE HPSL, PERKINS UMDNJ INTERNAL, LDS, PRIMARY CARE  
   **CUSTOMER SERVICE**  
   P.O. Box 2901  
   Winston-Salem, NC 27102-2901  
   Phone: 1-800-334-8609  
   Email: campusbased@campuspartner.com  
   www.mycampusloan.com

6. **CHASE**  
   **MAILING ADDRESS**  
   Chase  
   Education One Loans  
   P. O., Box 848108  
   Boston, MA 02284-8108  
   **OVERNIGHT DELIVERY**  
   Chase  
   Education One Loan  
   One Cabot Road, Second Floor  
   Medford, MA 02155-5141  
   Phone: 1-800-487-4404
CHASE (Continued)
Phone: 1-800-487-4404
Fax: 1-800-704-9407
Email: studentloans@chase.com
www.educationone.com

7. CITIBANK LOAN CORPORATION
   GENERAL CORRESPONDENCE
   Citibank
   P. O. Box 6191
   Sioux Falls, SD 57117-6191
   PAYMENT
   The Student Loan Corporation
   P. O. Box 688965
   Des Moines, IA 50368-8965
   COMPLETED DEFERMENT FORMS
   Student Loan Customer Service
   P. O. Box 6192
   Sioux Falls, SD 57117-6192
   COMPLETED FEDERAL CONSOLIDATION
   LOAN APPLICATIONS
   Citibank
   P. O. Box 6150
   Sioux Falls, SD 57117
   COMPLETED PRIVATE CONSOLIDATION
   LOAN APPLICATIONS
   Citibank
   P. O. Box 6192
   Sioux Falls, SD 57117-6192
   CUSTOMER SERVICE
   Phone: 1-800-967-2400
   Fax: 1-605-357-2013
   www.studentloan.citibank.com

8. DIRECT LOAN SERVICING CENTER
   PAYMENTS
   U.S. Department of Education
   Direct Loan Payment Center
   P. O. Box 530260
   Atlanta, GA 30353-0260
   Phone: 1-800-848-0979
   TDD: 1-800-848-0983
   DIRECT LOAN SERVICING CENTER (cont)
   DIRECT LOAN CONSOLIDATION
   Consolidation Department
   Loan Consolidation Center
   P. O. Box 242800
   Louisville, KY 40224-2800
   Phone: 1-800-557-7392
   TDD: 1-800-557-7395
   Fax: 1-800-557-7392
   DIRECT LOAN SERVICING CENTER
   DEFERRMENTS, FORBEARANCES
   CORRESPONDENCE
   Borrower Services Department
   P. O. Box 5609
   Greenville, TX 75403-5609
   Phone: 1-800-848-0979
   Phone: 1-315-738-6634
   Fax: 1-800-848-0983
   TDD: 1-800-848-0983
   DEFAULT STUDENT LOANS
   Phone: 1-800-621-3115
   www.dl.ed.gov

9. DOLLAR BANK
   GENERAL INFORMATION/
   CORRESPONDENCE
   Sallie Mae
   P. O. Box 765
   Pittsburg, PA 15230
   Phone: 1-800-828-5527
   www.dollarbank.com

10. GOAL FINANCIAL
    CUSTOMER SERVICE
    Phone: 1-866-290-4222
    MAILING ADDRESS
    Goal Financial
    118 King Street, 2nd Floor
    Alexandria, VA 22314
    Email: customerservice@goalfinancial.net
    www.goalfinancial.net

11. GREAT LAKES HIGHER EDUCATION
    CORRESPONDENCE, DEFERMENT &
    FORBEARANCE
    BORROWER SERVICING DEPARTMENT
    P. O. Box 7860
    Madison, WI 53707-7860
    Phone: 1-800-236-4300
    Fax: 1-800-375-5288
    PAYMENT
    P. O. Box 3059
    Milwaukee, WI 53201-3059
    Phone: 1-800-236-4300
    Fax: 1-800-375-5288
    Email: borrower@mygreatlakes.com
    www.mygreatlakes.com

12. KEY EDUCATION RESOURCES
    (Formerly Key Bank/Society National/Knight College
    Resources Group
    AMSA/AADS/745 Atlantic Avenue, Suite 300
    Boston, MA 02111
    Phone: 1-800-539-5363
    Email: EducationRes@keybank.com
    www.keybank.com/education

13. KIRKSVILLE COLLEGE OSTEOPATHIC
    MEDICINE
    HEAL, FSL & UFSL
    NOW LOANS
    800 West Jefferson Street
    Kirksville, MO 63501
    Phone: 1-866-266-2878
    Fax: 1-800-539-5363

14. MEDICAL SOCIETY OF NEW JERSEY
    Two Princess Road
    Lawrenceville, NJ 08648
    Phone: 1-609-896-1766
    Fax: 1-609-896-1368
    Email: info@msnj.org
    www.msnj.org
23. **PNC BANK**
Educational Loan Center
Customer Service
2600 Liberty Avenue, Suite 200
Pittsburgh, PA 15222
Phone: 1-800-762-1001
Fax: 1-800-300-2213
Email: eduloans@pncbank.com
www.eduloans.pncbank.com

24. **SALLIE MAE**
Smart Loan Consolidation
CUSTOMER SERVICE
P. O. Box 6178
Indianapolis, IN 46206-6178
Phone: 1-800-448-3533
Email: loancons@salliemae.com
www.salliemae.com

25. **SALLIE MAE SERVICING CORP.**
CORRESPONDENCE/CUSTOMER SERVICE
(For All Loans)
P. O. Box 9500
Wilkes-Barre, PA 18773-9500
Phone: 1-888-272-5543
REPAYMENT
P. O. Box 4600
Wilkes-Barre, PA 18773-4600
Phone: 1-800-858-5050
(Medloans borrowers only)
Phone: 1-888-272-5543
(All Other Loans)
TDD: 1-888-833-7562
www.salliemae.com

26. **STUDENT FINANCIAL AID OFFICE-NEWARK**
University of Medicine & Dentistry of NJ
30 Bergen Street, ADMC 1208
P. O. Box 1709
Newark, NJ 07101-1709
Phone: 1-973-972-4376
Fax: 1-973-972-7436
Email: nwkfinaid@umdnj.edu
www.umdnj.edu/studentfinancialaid

27. **STUDENT FINANCIAL AID OFFICE-PISCATAWAY**
University of Medicine & Dentistry of NJ
Robert Wood Johnson Medical School
675 Hoes Lane, C103
Piscataway, NJ 08854
Phone: 1-732-235-4689
Fax: 1-732-235-3264

**STUDENT FINANCIAL AID OFFICE PISCATAWAY (Continued)**
Email: piscfinaid@umdnj.edu
www.umdnj.edu/studentfinancialaid

28. **STUDENT FINANCIAL AID OFFICE-STRATFORD**
University of Medicine & Dentistry of NJ
School of Osteopathic Medicine
40 East Laurel Road
UEC Suite 1030
Stratford, NJ 08084
Phone: 1-856-566-6008
Fax: 1-856-566-6015
Email: stratfinaid@umdnj.edu
www.umdnj.edu/studentfinancialaid

29. **STUDENT LOAN OFFICE**
GENERAL INFORMATION
DEFERMENT REQUEST
University of Medicine & Dentistry of NJ
Liberty Plaza
335 George Street, 4th Floor
New Brunswick, NJ 08901-2686
Phone: 1-732-235-9181
Fax: 1-732-235-9236
Email: atwelldm@umdnj.edu
www.umdnj.edu/cntrlwel/studentloans

30. **STUDENT LOAN SERVICING CENTER**
AES-Loan Servicing
CORRESPONDENCE
P. O. Box 2461
Harrisburg, PA 17105
Phone: 1-800-233-0557
www.studentloancenter.info

31. **THE EDUCATIONAL RESOURCE INSTITUTE (TERI)**
Mailing Address
Park Square Building
31 St. James Avenue, Suite 950
Boston, MA 02116
Phone: 1-800-255-8374
Phone: 1-866-266-3637
Email: priserv0l@teri.org

32. **TOTAL HIGHER EDUCATIONAL LOAN PROGRAM (T.H.E)/NORTHSTAR**
CORRESPONDENCE
P. O. Box 64722
St. Paul, MN 55164-0722
Phone: 1-888-843-0004
Fax: 1-888-843-3099
PAYMENT
Great Lakes
P. O. Box 3059
Milwaukee, WI 53201-3059
OVERNIGHT
Total Higher Education Loan Programs
444 Cedar Street, Suite 800
St. Paul, MN 55101
Phone: 1-866-315-9113
Fax: 1-888-843-3099

**TOTAL HIGHER EDUCATIONAL LOAN PROGRAM (T.H.E)/NORTHSTAR (Continued)**
CUSTOMER SERVICE MEDICAL STUDENTS
Phone: 1-888-834-0002
Fax: 1-888-843-3099
OTHER GRADUATE STUDENTS
Phone: 1-800-366-0604
Fax: 1-888-843-3099

CONSOLIDATION LOAN PROGRAM
CUSTOMER SERVICE
P. O. Box 64454
St. Paul, MN 55164-0464
Phone: 1-866-562-6672
Fax: 1-866-232-9337
Email: debtmanagement@theloanprogram.org

TOTAL HIGHER EDUCATION LOAN PROGRAM
P. O. Box 64454
St. Paul, MN 55164-0454
Email: service@northstar.org
www.pheaa.org
www.northstar.org

33. U.S. DEPARTMENT OF EDUCATION (DOE)
MAILING ADDRESS
400 Maryland Avenue, SW
Washington, DC 20202
Phone: 1-800-872-5327
www.ed.gov

34. UNITED STUDENT AID FUNDS (USAF)
STUDENT AND PARENT BORROWERS
CORRESPONDENCE:
United Student Aid Fund
P. O. Box 6028
Indianapolis, IN 46206-6180
1-317-849-6510
1-888-272-5543
CUSTOMER SERVICE
Pre-claim Assistance
1-800-562-2525
Post Claim Assistance
1-800-331-2314
Email: contact@usafunds.org
www.usafunds.org

35. WELLS FARGO EDUCATION FINANCIAL SERVICES (formerly Wachovia)
LOAN SERVICING
CORRESPONDENCE:
P. O. Box 5185
Sioux Falls, SD 57117-5185
Phone: 1-800-869-3557
MAIL PAYMENTS
P. O. Box 650725
Dallas, Texas 75265-0725
Phone: 1-800-378-5526
Fax: 1-800-378-5526
www.wellsfargo.com
## USEFUL FINANCIAL AID RESOURCES

<table>
<thead>
<tr>
<th>LENDER</th>
<th>DESCRIPTION</th>
</tr>
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<tbody>
<tr>
<td><a href="http://www.aamc.org">http://www.aamc.org</a></td>
<td>Association of American Medical Colleges works to ensure that the structure, content and conduct of medical education meet the highest standards and keeps pace with the changing needs of patients and the nation’s health care system. AAMC resources assist the leadership, faculty and administrators of medical schools and teaching hospitals in accomplishing their educational mission. In addition, the AAMC operates a variety of programs and services that assist the medical school and residency application processes.</td>
</tr>
<tr>
<td><a href="http://accessgroup.org">http://accessgroup.org</a></td>
<td>Their mission is to provide financial support and solutions to help aspiring professionals achieve success. Online access to loan information. Also includes payment calculators for estimating loan repayment.</td>
</tr>
<tr>
<td><a href="http://www.adea.org">http://www.adea.org</a></td>
<td>The American Dental Education Association (ADEA) is the voice of dental education. The mission of ADEA is to lead individuals and institutions of the dental education community to address contemporary issues influencing education, research, and the delivery of oral health care for the health of the public.</td>
</tr>
<tr>
<td><a href="http://www.dhhs.gov">http://www.dhhs.gov</a></td>
<td>U.S. Department of Health and Human Services’ site. An agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves.</td>
</tr>
<tr>
<td><a href="http://www.hesaa.org">http://www.hesaa.org</a></td>
<td>State of New Jersey's Homepage and New Jersey Class Loans.</td>
</tr>
<tr>
<td><a href="http://key.com/educate">http://key.com/educate</a></td>
<td>Information about student loan through Key Bank. Also includes payment calculators for estimating loan repayment. Utilize debt management tools and resources to discover your options. Determine if consolidation is right for you.</td>
</tr>
</tbody>
</table>
Campus Partners, based in Winston-Salem, NC, provides billing, accounting, and data processing services for Federal Perkins and institutional loans issued by over 550 colleges and universities in the United States, Puerto Rico and the Virgin Islands.

Information about student loans through the Total Higher Education Loan (T.H.E.) program.

The National Student Loan Data System (NSLDS) is the U.S. Department of Education’s (ED’s) central database for student aid. NSLDS receives data from schools, guaranty agencies, the Direct Loan program, and other Department of ED programs. NSLDS Student Access provides a centralized, integrated view of Title IV loans and grants so that recipients of Title IV Aid can access and inquire about their Title IV loans and/or grants.

United States Department of Education FSA Ombudsman assist you if you are unable to resolve a problem through your school, lender, servicer, or guarantor.

Homepage of the Student Loan Marketing Association and Signature Loan pre-approval.

UMDNJ's Homepage including the Financial Aid website. Important links to other financial aid resources and the Financial Aid handbook.

UMDNJ Student Loan Homepage where you can download the application for Economic/Hardship and Forbearance forms for Campus Based loans.

Information about the MedCap Program, Allied Health Loans and other private loan programs of Norwest Bank. Online access to loan information.